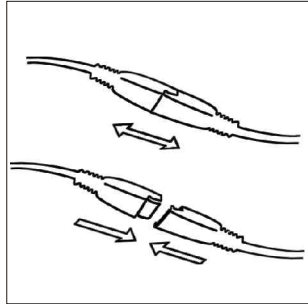
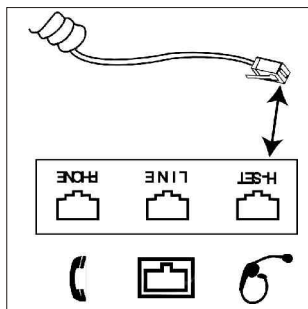


Headband Adjustment
Adjust the size of the headband by sliding the headband in or out of the main housing. On binaural models the headband is adjusted at both housings.

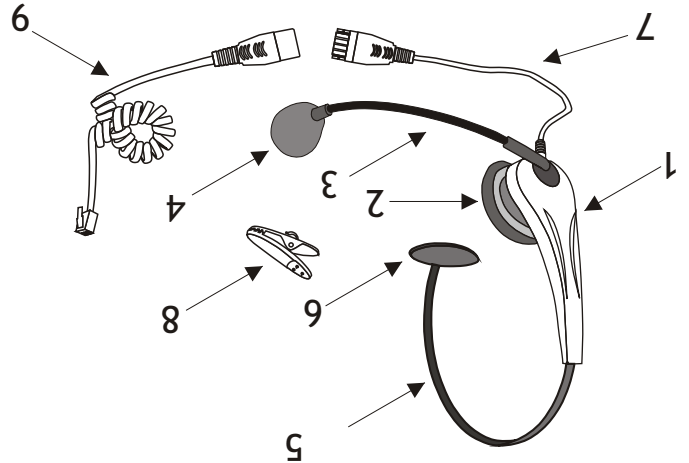


Quick Disconnect
Connect and release the Quick Disconnect by pushing or pulling the two connectors directly to/from each other along a central axis. Do not snap apart the connectors at right angles to this central axis.



Connecting to the Phone
Plug the modular connector on the Quick Disconnect cable into the headset port on the telephone or adaptor / amplifier as applicable.

1. Main headset body
2. Receiver / speaker
3. Flexible microphone boom
4. Microphone (fitted with foam windshield) (supplied separately)
5. Adjustable headband
6. T-piece (or 2nd receiver on binaural model)
7. Headset cable
8. Clothing Clip
9. Quick Disconnect cable fitted with modular plug



INSTRUCTIONS

SCHEMATIC



WARRANTY

Voice Active headset products are covered by a two-year warranty against electronic/electrical failure and/or manufacturing defects.

For warranty repair please return the faulty product to:

Voice Active Ltd
Maintenance Dept.
Station Yard
Thame
OX9 3UH

With your: NAME _____

COMPANY _____

ADDRESS _____

POSTCODE _____

TEL NO _____

(Enclose proof of purchase ie a copy of receipt /invoice)

Please provide details of the fault and note what telephone equipment you are using:

www.voiceactive.com

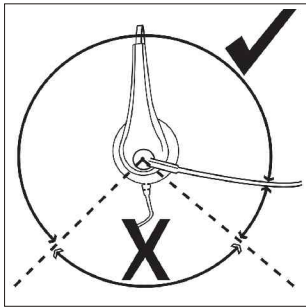
VOICE
active

....for all your communication needs



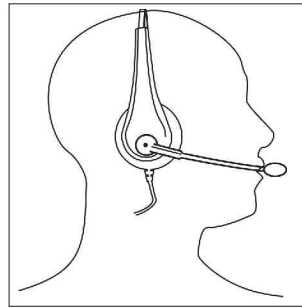
Congratulations on your purchase of this headset. Manufactured to the highest standards, Voice Active professional headset equipment is designed to give optimum performance whilst offering the very best in user comfort and product durability.

Before attempting to use this product it is recommended to read this user guide first.



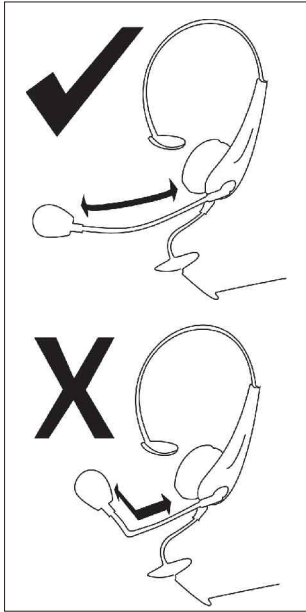
Rotating the Mic Boom

Rotate the Mic Boom carefully to suit user preference and allow the correct positioning of the microphone in front of the users mouth. Note The boom cannot be rotated through a full 360° turn.



Receiver Position

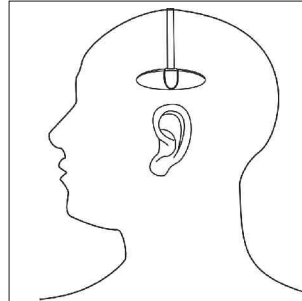
Position the receiver centrally over the ear for comfort and clarity. Choose either foam or leatherette style ear pad as personal preference.



Flexible Mic Boom

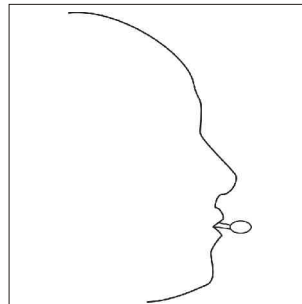
Use the full length of the boom to make adjustments to position and shape.

Do not subject the boom to excessive distortions in form. Do not localise the area of deformation. Do not bend or twist the boom immediately adjacent to the microphone or main housing.



T-Piece Position (monaural)

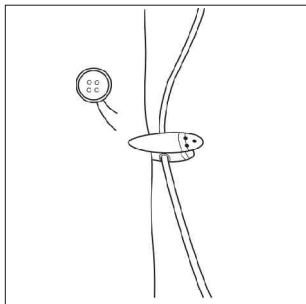
Position the T-piece for comfort and stability above the opposite ear to the receiver/main housing.



Microphone Position

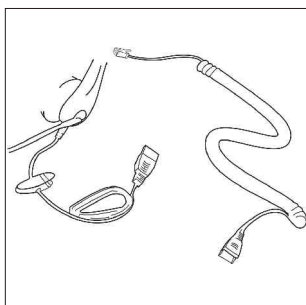
Hold the headset firmly against the ear and adjust the boom so that the microphone faces and is held approximately 25mm away and just below the mouth.

TROUBLESHOOTING



Clothing Clip

Attach the Clothing Clip to hold the cable weight and improve user comfort.



Cable Care

Prevent cables from becoming entangled with other objects. Use the clothing clip where appropriate. Do not allow cables to become twisted, knotted or trapped.



Headset Care

Carefully store the headset when not in use, utilise the headset storage bag to keep the headset clean and safe. Most headsets are damaged or broken when not in use.

Callers cannot hear me but I can hear them;

1. Make sure that your microphone is correctly positioned it should be approximately 25mm from your mouth.
2. Inline amplifier (if fitted) mic level is set too low adjust, increase level.
3. Microphone housing blocked Clean and fit new windshield
4. Mute button on telephone activated.
5. Headset operation on telephone not activated correctly, check manual.

Callers voice is too loud / quiet;

1. Check volume control on telephone or amplifier (if fitted) and adjust accordingly
2. Phone system requires inline amplifier.
3. Headset not fitted correctly over user ear adjust fitting.

Crackling heard during conversation;

1. Incorrect connection, check all cables and connections
2. Damaged cable or connections use replacement parts as appropriate.

Echo heard during conversation;

1. Telephone or amplifier volume set to high, check and reduce level
2. Mic level set too high on inline amplifier reduce level
3. Incorrect or incompatible headset and telephone combination.

Headset uncomfortable in use;

1. Headband too small or too large, re-adjust size accordingly.
2. Cables pulling and applying additional weight use clothing clip.
3. Ear cushions worn out fit replacements.